

## LEAD-IN

### Audio L.01

- A He's a singer.  
B Her name's Greta.  
C She's married to him.  
D They're in Egypt.  
E It's from Italy.

### Audio L.02

- 1 A: What does 'singular' mean?  
B: It means one thing, not many, for example 'a car' not 'two cars'.  
2 A: How do you spell it?  
B: s-i-n-g-u-l-a-r  
3 A: 'Work together?' I don't understand.  
B: It means work with another student.  
4 A: Sorry, could you say that again, please?  
B: Yes, the homework is Exercise 7.  
5 A: Sorry, which page is it?  
B: Thirty-five.

## LEAD-IN VOCABULARY BANK

### Audio VB.L.01

- |                   |              |
|-------------------|--------------|
| A wallet          | G mobile     |
| B purse           | H glasses    |
| C stamps          | I file       |
| D driving licence | J laptop     |
| E ticket          | K tissues    |
| F scissors        | L toothbrush |

### Audio VB.L.02

- |          |          |
|----------|----------|
| 1 red    | 6 black  |
| 2 yellow | 7 brown  |
| 3 blue   | 8 orange |
| 4 green  | 9 purple |
| 5 white  | 10 pink  |

### Audio VB.L.03

- 1 Brazilian, Brazil  
2 Australian, Australia  
3 Colombian, Colombia  
4 American, the USA/America  
5 Mexican, Mexico  
6 Russian, Russia  
7 Argentinian, Argentina  
8 South African, South Africa  
9 Italian, Italy  
Scottish, Scotland  
Turkish, Turkey  
Polish, Poland  
Chinese, China  
Vietnamese, Vietnam  
Portuguese, Portugal  
German, Germany  
Greek, Greece  
French, France

### Audio VB.L.04

- A: A, H, J, K  
B: B, C, D, E, G, P, T, V, Z  
A: F, L, M, N, S, X, Z  
B: I, Y  
A: O  
B: Q, U, W  
A: R

### Audio VB.L.05

- |           |          |
|-----------|----------|
| Monday    | Friday   |
| Tuesday   | Saturday |
| Wednesday | Sunday   |
| Thursday  |          |

### Audio VB.L.06

- |           |             |
|-----------|-------------|
| one       | forty-four  |
| twelve    | eleven      |
| eight     | seventy-two |
| twenty    | ninety      |
| a hundred | thirty      |
| fifteen   |             |

## UNIT 1

### Audio 1.01

T = Timi D = Diane G = Gabriele  
H = Hannah V = Val C = Charlie

#### Conversation 1

- T: Good morning, Diane.  
D: Oh, hello, Timi. How are you?  
T: Very well thanks. And you?  
D: Fine thanks.  
T: Do you know Gabriele? He works in our Rome office.  
D: No, I don't. Hi Gabriele.  
G: Hello. Nice to meet you.  
D: And you. Do you work with Pietro, Gabriele?  
G: Pietro Rizzo, in the Rome office? Yes, we work together.  
D: I know Pietro well. Nice guy. Timi, do you have a minute? Can we talk about the meeting?  
T: Of course. Can it be a bit later?  
D: Sure, after lunch?  
T: Yes, that's good for me.  
D: Goodbye for now, Gabriele. Enjoy your time here.  
G: Thank you.

#### Conversation 2

- H: Hi Val!  
V: Hi Hannah. How are things?  
H: Good, thanks. How are you?  
V: Not too bad.  
H: This is Charlie. Charlie, this is Val.  
V: Hi, nice to meet you.  
C: Nice to meet you, too.  
V: How do you know each other?  
H: We work together.  
V: Oh, really?  
C: And you? How do you know each other?  
V: Our children go to the same school. They're friends.  
C: Oh, how old are your children, Val?  
V: Five and three.  
C: Oh, so the same age ...

### Audio 1.02

- 1 How do you know each other?  
2 Do you have a minute?

### Audio 1.03

- 1 Do you speak English?  
2 Do you know her children?  
3 Where do you live?  
4 What do you do?  
5 Where do you work?  
6 What do you study?

### Audio 1.04

- 1 A: What's your job?  
B: I'm a hotel manager.  
2 A: What do you do?  
B: I'm a taxi driver.  
3 A: What do you do?  
B: I'm an art student.

- 4 A: What's your job?  
B: I'm a basketball player.  
5 A: What do you do?  
B: I'm an office worker.

### Audio 1.05

- lives  
cooks  
teaches  
has

### Audio 1.06

- |       |         |          |
|-------|---------|----------|
| /s/   | /z/     | /ɪz/     |
| sits  | does    | finishes |
| stops | goes    | watches  |
| works | stays   |          |
|       | studies |          |

### Audio 1.07

- 1 Does she work or study?  
2 Where does he live?  
3 Is she married?  
4 Does he have children?  
5 What music does she like?  
6 What languages does he speak?

### Audio 1.08

- |                  |                   |
|------------------|-------------------|
| 1 I'm all right. | 5 I feel ill.     |
| 2 I'm angry.     | 6 I feel relaxed. |
| 3 I'm bored.     | 7 I'm thirsty.    |
| 4 I'm hungry.    | 8 I feel tired.   |

### Audio 1.09

L = Lisa E = Eva

- L: Hello?  
E: Hi Lisa.  
L: Oh hi, Eva. Is everything OK?  
E: Yes, I feel all right now. You?  
L: Yeah, fine. Relaxed. Are we still OK for tomorrow morning?  
E: Well, I finish work early today, so can we do something this evening?  
L: Sure, that's great. What would you like to do?  
E: Well, what about a film? Maybe that new Avengers film?  
L: Yeah, I'd like to see that. OK. What time does it start?  
E: At half past seven.  
L: OK. Let's meet at the cinema at half past six and have something to eat first, in the cinema café.  
E: So that's half past six at the cinema?  
L: Yes, that's right.  
E: Perfect. See you there.

### Audio 1.10

- 1 E: Can we do something this evening?  
2 L: What would you like to do?  
3 E: What about a film?  
4 L: Let's meet at the cinema.

### Audio 1.11

- 1 A: Let's have a break.  
B: Sure, fine.  
2 A: Let's have a break.  
B: Sure, fine.  
3 A: How about a coffee after class?  
B: Perfect.  
4 A: How about a coffee after class?  
B: Perfect!  
5 A: Would you like to meet this evening?  
B: I'd love to.  
6 A: Would you like to meet this evening?  
B: I'd love to!



## UNIT 1 VOCABULARY BANK

### Audio VB1.01

- |                    |                       |
|--------------------|-----------------------|
| 1 a doctor         | 9 a pilot             |
| 2 a nurse          | 10 a politician       |
| 3 an actor         | 11 a scientist        |
| 4 a police officer | 12 a writer           |
| 5 a shop assistant | 13 a digital designer |
| 6 a singer         | 14 retired            |
| 7 an engineer      | 15 unemployed         |
| 8 a lawyer         |                       |

### Audio VB1.02

- |                     |                  |
|---------------------|------------------|
| at three o'clock    | this week        |
| at noon             | this afternoon   |
| at half past nine   | this weekend     |
| at the weekend      | next Thursday    |
| on Monday           | next weekend     |
| on Tuesday          | next week        |
| afternoon           | next Wednesday   |
| on Saturday evening | tomorrow         |
| on Wednesday        | today            |
| this evening        | tonight          |
| this Wednesday      | tomorrow morning |
| this morning        |                  |

### Audio VB1.03

- |             |               |
|-------------|---------------|
| wife        | parents       |
| mother      | grandmother   |
| grandfather | grandparents  |
| father      | grandchildren |
| sister      | aunt          |
| brother     | uncle         |
| daughter    | nephew        |
| son         | cousin        |
| husband     | niece         |

## UNIT 1 REVIEW

### Audio R1.01

- Perfect. Can we meet at five?
- Sorry, I'm busy. How about tomorrow?
- Yes, she does. She studies English at university.
- Yes. Let's get a sandwich.
- I don't know the answer. Ask the police officer.
- He's at the University of Paris.
- I'd like to, but I can't.
- Would you like to have breakfast?
- He doesn't have a car at the moment.
- This is the students' room. They relax here.

### Audio R1.02

Remember mood rings, the rings that change colour with your feelings? My ring is a present from my grandmother and I wear it every day. It's a simple ring with a coloured stone. The colour of the stone shows my feelings at that moment. The colour green is 'normal'. It means I feel all right. If the stone is purple, that means I have strong romantic feelings. Blue means I feel relaxed, so when I watch a film with my family at the weekend or play the guitar, my ring is blue. Finally, the colour red means I have a positive feeling about the future or that I'm angry – it's not so clear. My ring is red at the moment. I'm happy, but I'm hungry. Time for dinner!

## UNIT 2

### Audio 2.01

- A: Fruit: an apple, an avocado, grapes, a lemon  
 B: Vegetables: beans, broccoli, tomatoes  
 A: Meat or fish: salmon  
 B: Drinks: orange juice  
 A: Other: cheese, eggs, rice, yoghurt

### Audio 2.02

**P = Presenter S = Sasha M = Mark L = Lynn**

- P: We're here at Borough Market, one of the best food markets in London and perhaps in the world. The colours, the smells ... It's great. Today's podcast is about food. What is the most important food for you? What are five kinds of food you can't live without? First is Sasha. Hi, Sasha, do you come here every weekend?
- S: Hello. Yes, I live very near here. I love this market.
- P: So, Sasha, what five kinds of food can't you live without?
- S: Five kinds of food I can't live without ... Well that's difficult. Let's see ... cheese, yes, all types of cheese. We always have some cheese at home. Grapes, but not the green ones, I like black grapes. They don't have any black grapes here. What else? Spaghetti, or all types of pasta, but good, homemade pasta. And one more ... no, two more ... Oh, I know. My favourite food is yoghurt. My mother is from Ukraine and she makes great yoghurt.
- P: And one more?
- S: One more ... of course, chocolate. I can't live without chocolate.
- P: Thanks Sasha. Right ... Now let's talk to Mark. Mark, you're from London, aren't you?
- M: Yes, I am. And I'm here because I want to buy some food for dinner tonight, for some friends. I want some salmon.
- P: So Mark, what five kinds of food can't you live without? Maybe fish?
- M: Yes, you're right. And the fish in this market is fantastic, really fresh. Fish is my favourite type of food. And I also love broccoli and potatoes. I need some potatoes and broccoli for tonight. I also like chicken. So yeah, fish, broccoli, potatoes, chicken and one more, oh, I know, bananas. I have a banana for breakfast every day. Yes, so that's five.
- P: Borough Market is world famous and it has visitors from many different countries. Lynn, where are you from?
- L: I'm from Australia.
- P: Lynn, I see your bag has a lot of very healthy food in it. What five kinds of food can't you live without?
- L: Yeah. Well, my health is important to me, so I eat a lot of vegetables, and I always have some at home, because I eat salads all the time. So, lettuce, tomatoes, for sure ... but big, juicy tomatoes ... They don't have any big tomatoes here. Erm ... I also like rice. And two more ... Oh yes, avocados ... my favourite. In Australia we have amazing avocados, the best in the world and I eat an avocado every day. So one more, maybe another type of fruit. OK, strawberries. Yes, I really love strawberries.

### Audio 2.03

I have a carrot, an onion and some potatoes.

### Audio 2.04

- I need a pear and an orange.
- We have some eggs.
- She wants some lemonade.
- We need a chicken and some rice.
- Can I have a melon, please?

### Audio 2.05

- I check my messages three or four times an hour.
- I call my mother once a day.
- I play tennis twice a week.
- We eat fish every Saturday.
- I go to the cinema four or five times a year.
- We go to Spain every summer.

### Audio 2.06

- Spain every summer  
We go to Spain every summer.
- twice a week  
I play tennis twice a week.
- times a year  
I go to the cinema four or five times a year.
- fish every Saturday  
We eat fish every Saturday.
- times an hour  
I check my messages three or four times an hour.
- once a day  
I call my mother once a day.

### Audio 2.07

**W = Waiter S = Scott T = Teresa**

- W: Good evening. Do you have a reservation?
- S: Yes, the name's Millar, Scott Millar. We have a table for two for half past seven.
- W: Ah yes. Come this way.
- T: It's very dark here. Could we have a table near the window?
- W: Um ... Is that one all right?
- T: Yes, that's good, thank you.
- ...
- This is good for taking photos. Great!
- S: You and your photos!
- W: Here's the menu.
- ...
- W: Are you ready to order?
- S: Yes. What's the soup of the day?
- W: It's tomato soup. Homemade of course. Chef's speciality.
- S: OK. So for a starter, can I have the soup, please?
- W: And for the main course?
- S: The Thai green chicken curry.
- W: Would you like any side dishes?
- S: No thank you.
- W: And for you?
- T: Could I ask you ... What is 'Bruschetta'? Is that how you pronounce it?
- W: Bruschetta. That's a traditional Italian starter. It's toasted bread with garlic, and it has tomatoes and basil on it.
- T: OK, great. Then I'd like that – the bruschetta. And then I'd like the salmon with a green salad, please.
- W: That's one soup, one bruschetta, one chicken curry and one salmon with salad. Would you like something to drink?

S: Can I have some water?  
 T: Me too. So a big bottle of water would be fine.  
 W: Still or sparkling?  
 S/T: Still/Sparkling, Sparkling/Still.  
 S: Still water for me.  
 T: And sparkling for me. So two small bottles, please.  
 ...  
 W: How is your meal?  
 T: The salmon is delicious! Look, do you like my photos?  
 S: Teresa!  
 T: What's the problem? Look at the menu. Here. It says the best photo every month gets a free dinner for two.  
 W: I think your photos are great!  
 T: Oh, thanks.  
 ...

W: Would you like to look at the dessert menu?  
 S: Not for me. But could I have a coffee? Americano with milk.  
 W: Hot or cold milk?  
 S: Hot, please.  
 T: And the fresh fruit salad for me, please. And do you have mint tea?  
 W: Yes, we do. So that's a fresh fruit salad, an Americano with hot milk and a mint tea.  
 T: And could we have the bill at the same time, please?  
 W: Yes of course.  
 S: Let's leave a tip. The waiter was very good.  
 T: The restaurant has a 15 percent service charge, so we don't need to leave a tip.

## Audio 2.08

1 W: Good evening. Do you have a reservation?  
 2 S: We have a table for two for half past seven.  
 3 S: Could we have a table near the window?  
 4 W: Are you ready to order?  
 5 S: So for a starter, can I have the soup, please?  
 6 T: And then I'd like the salmon with a green salad, please.  
 7 W: Would you like something to drink?  
 8 W: How is your meal?  
 9 W: Would you like to look at the dessert menu?  
 10 T: Could we have the bill at the same time, please?

## Audio 2.09

1 Could we have a table near the window?  
 2 Could we have a table near the window?  
 3 Can I have the soup, please?  
 4 Can I have the soup, please?  
 5 Could I have the green salad?  
 6 Could I have the green salad?  
 7 Could we have the bill at the same time, please?  
 8 Could we have the bill at the same time, please?

## Audio 2.10

1 Could we have a table near the window?  
 2 Can I have the soup, please?  
 3 Could I have the green salad?  
 4 Could we have the bill at the same time, please?

## Audio 2.11

I'm from Quebec in Canada. Let me tell you about our Winter Carnival. It happens in Quebec in January. Thousands of people come from all over the world. We have ice sculptures everywhere. They're really beautiful and I love looking at them. You can see a lot of different winter sports, too. I enjoy watching the canoe race on the river. It's really exciting.  
 At this time, we often eat special food. I like soup, French onion soup. Hot soup on a cold day is great.  
 The carnival lasts ten days. My favourite thing is the evening parade. I go with my family. We really enjoy watching it together.

## UNIT 2 VOCABULARY BANK

### Audio VB2.01

1 an orange	16 peas
2 strawberries	17 lamb
3 a melon	18 prawns
4 a pear	19 chicken
5 potatoes	20 fish
6 lettuce	21 sugar
7 a cucumber	22 pasta
8 a pepper	23 noodles
9 an onion	24 bread
10 mushrooms	25 cereal
11 herbs	26 butter
12 olives	27 yoghurt
13 chillies	28 oil
14 an aubergine	29 lemonade
15 a courgette	30 sparkling water

## UNIT 2 REVIEW

### Audio R2.01

1 I watch TV on Fridays.  
 2 I buy clothes every Saturday.  
 3 I usually read a newspaper at breakfast.  
 4 I hardly ever sleep well.  
 5 I go out a lot at the weekend.  
 6 I eat pizza once a week.  
 7 I study English every evening.  
 8 I often get up late on Sundays.

### Audio R2.02

Robot waiters  
 'Hello and welcome,' says the waiter. 'Are you ready to order?'  
 I say 'hello,' and 'yes, I'm ready to order'. But does the waiter understand me? I don't know. You see, the waiter is a robot. I give my order – a steak for my main course, potatoes for a side dish and an avocado salad. The robot says, 'Would you like something to drink?' so I ask for some water. And I hope this works, because I'm very thirsty.  
 Robot waiters are not a new thing, and people have different feelings about them. Restaurant owners love them: 'I have more customers now. People enjoy seeing the robots with the trays of food. It's good for business.' The human waiters aren't sure: 'I hope it doesn't take my job.' And customers? Some love them: 'It's so cute! I want a selfie with it!' Some hate them: 'They're not very friendly. They never smile!'  
 And me? I'm not sure. I'm very hungry, and my lunch ... Ah, here it comes now!

## UNIT 3

### Audio 3.01

Hi, I'm Joanne, and welcome to my apartment, or your apartment really, for the time you're in Edinburgh. This video has all the information you need for your stay. So let's go! OK, this is the key box. It's over here, near the front door. You enter the code here ... and this little door opens. These are the keys. These two keys here are for the front door and it's easy to open. It's usually easy to open, there ... it's open!  
 Now let me show you around. This is the living room. And on the table here is some tourist information about the local area and places to visit. The TV is over there and the TV remote is under it. So you turn on the TV like this. The wifi password is here, on the shelf under the TV. OK, let's go into the kitchen.

So this is the kitchen. Here's the fridge. Coffee and tea are here, in the cupboard. I always leave some milk for coffee and tea on your first morning. For food shopping, we usually go to the local supermarket. It's only five minutes away. And over there next to the radio are the important phone numbers – police, local hospital and my number. Also a map ... Wait, where is that map? Hmm ...

OK you go through here to the bedroom, but first here's the bathroom, between the kitchen and the bedroom. Oh, and you don't need to bring any soap or shampoo because we always leave some there, on that shelf.

And finally, the bedroom ... a big double bed. And do you see those towels, over there? They're for you. And that desk over there is where I work, but feel free to use it. This is your home in Edinburgh! Oh, and there's the map, on my desk. It's useful. You're in the centre of Edinburgh, so it's easy to walk everywhere. Oh, just one more thing, when you go out, please remember to turn off all the lights. Electricity is expensive. So ... enjoy!

### Audio 3.02

1 You enter the code here, and this little door opens.  
 2 These two keys here are for the front door.  
 3 And do you see those towels, over there?  
 4 And that desk over there is where I work.

### Audio 3.03

/ɪ/	/i:/
It's	easy
This	These
is	keys
living	need
bring	We
	leave

### Audio 3.04

1 He's got a lot of books.  
 2 She's got three phones!  
 3 Have you got any chocolate?  
 4 I haven't got much time.



## Audio 3.05

J = Jason A = Alysha D = Dion

Conversation 1

A: Hello?

J: Hi Alysha, it's Jason.

A: Hi Jason, how are you?

J: I'm good, thanks.

A: So, would you like to come for dinner on Friday?

J: I'd love to come.

A: That's great! I'll send you the directions.

J: Thanks. Erm, what can I bring?

A: Oh, nothing. Just yourself!

J: OK, great.

A: Wait a second. Is there anything you don't eat?

J: Oh, well ... I don't eat mushrooms. I hope that's OK.

A: Of course. I'm glad I asked. So, see you on Friday at seven.

J: See you then. Bye.

Conversation 2

A: Hi. You made it!

J: Yes, sorry I'm late.

A: No problem. Great to see you.

J: You too.

A: This is Dion, my husband. Dion, Jason.

D: Hi.

J: Nice to meet you.

D: Good to meet you too.

A: Come on in.

J: These are for you.

A: Oh, what beautiful flowers. How nice of you!

J: Shoes off?

A: Don't worry, it's OK.

J: Are you sure?

A: Yes. Let me take your jacket.

J: Thanks. Here.

D: Let's go into the living room. Can I get you something to drink?

J: Yes please. Could I have a glass of water?

D: Sure. Would you like still or sparkling?

J: Sparkling, please.

D: OK. Make yourself at home. Let me get your drink.

J: Thank you.

Conversation 3

J: Oh, I'm full. That was delicious!

A: Glad you liked it. Would you like some more coffee?

J: No thanks, I'm fine. Oh, it's ten o'clock! I need to go. Work tomorrow!

A: Oh, if you're sure. Let me get your jacket.

J: Thank you for this evening. It's been great!

D: Really good to meet you.

J: And you. Thank you very much.

A: Bye. Have a safe journey home.

J: Thank you for a lovely evening! Bye!

## Audio 3.06

1 Would you like to come for dinner on Friday?

2 I'd love to come.

3 Let me take your jacket.

4 Can I get you something to drink?

5 Let me get your drink.

6 No thanks, I'm fine.

## Audio 3.07

1 J: Sorry I'm late.

A: No problem.

2 A: Great to see you.

J: You too.

3 J: These are for you.

A: Oh, thank you. How nice of you!

4 A: Have a safe journey home.

J: Thank you for a lovely evening!

5 J: I'm full. That was delicious!

A: Glad you liked it.

## Audio 3.08

1 J: Sorry I'm late.

2 A: Great to see you.

3 J: These are for you.

4 A: Have a safe journey home.

5 J: I'm full. That was delicious!

## UNIT 3 VOCABULARY BANK

### Audio VB3.01

A hall

B living room

C kitchen

D home office/study

E dining room

F bathroom

G bedroom

H garage

### Audio VB3.02

1 armchair 10 plant

2 carpet 11 rug

3 counter 12 shelf/shelves

4 cupboard 13 shower

5 desk 14 sink

6 fridge 15 sofa

7 mirror 16 stairs

8 lamp 17 wardrobe

9 oven 18 washbasin

## UNIT 3 REVIEW

### Audio R3.01

1 This is my fridge. As you can see, there are two tomatoes on the top shelf.

2 I've got three bottles of water, and some butter to the left of the water.

3 On one shelf, there's some orange juice and a cucumber.

4 I've got some eggs and a jar of jam on the top shelf of the door.

5 There's some milk on the bottom shelf of the door.

6 I haven't got any lettuce or cucumbers.

### Audio R3.02

Home sweet (tiny) home

We've got a tiny home and we love it.

Tiny homes aren't expensive and have the same rooms as normal homes. In our home, there's a bedroom, a kitchen and a bathroom with a small washbasin. We are a long way from the city centre and it's very quiet.

So what's difficult about living in a tiny home? Well, everything is very small: the cupboard has space for only six plates; there isn't a hall and we haven't got a bath, only a shower. Life is good, but not always easy. Sure, we've got problems – everyone has problems – but our problems are different, they're TINY.

## UNIT 4

### Audio 4.01

S = Sara N = Nick

S: Welcome back. This is the Sara Walker Show. And it's time for ...

N: 'What a decade!'

S: Hello, Nick, what have you got for us today?

N: Today is ... the twenty-tens. From twenty-ten to twenty-nineteen. And first, let's start with technology.

OK, Sara, here's a question for you:

Which was first, TikTok, Snapchat or Instagram?

S: Hmm ... Let me think ... was it Snapchat? No, Instagram was first. Then Snapchat. Then TikTok.

N: Perfect! All three were new in the 2010s. The first Instagram photo was in 2010. It was on the 16th of July.

S: Interesting ... So, that's technology. How about people?

N: Well in 2010, the Person of the Year in TIME Magazine was ... Mark Zuckerberg! And Facebook was the number one social media site in the world.

S: Wow, it feels like a long time ago. I was only a teenager.

N: Yes, me too.

S: OK, and what other people were famous? What were the big names in sport?

N: Where do we start? There was Usain Bolt, Simone Biles, Novak Djokovic and Serena Williams ... And in football there was a big name **and** a big number. 222 million euros!

S: How much?! That's a lot of money. Was it Lionel Messi?

N: No, it wasn't Messi. It was Neymar. 222 million euros!

S: That was the cost of ...?

N: ... his transfer from Barcelona to Paris Saint-Germain.

S: When was that?

N: In 2017. So, over to you. What else was there in sport?

S: Well, 2016 was a good year for Puerto Rico.

N: That was the Olympics, right? In Rio?

S: Yes, and Monica Puig, the tennis player, was the first person from Puerto Rico to win a gold medal.

N: Oh yes, I remember her. It was the women's tennis singles. She was great! So, that's technology, ... sport ...

What about music? How much do you remember? What was the number one selling album of the decade?

S: Was the singer British?

N: Yes ...

S: Ed Sheeran?

N: No, it was a woman.

S: Then it was Adele.

N: Yes.

S: And her album 21?

N: That's right. In 2011.

S: How many sales?

N: Over five million in the UK. Over 31 million in the world.

S: I love Adele and I love that album! So, have you got anything else for us before the break, Nick?

N: Yes. Food. An egg.



S: I don't understand. An egg?  
 N: Yes, the Instagram Egg. In 2019 there were 53 million 'likes' for an egg. For a photo of an egg that someone posted on Instagram! Just a normal egg.  
 S: No way! Well, with that I think it's time for a break and then we can continue with ...  
 N: 'What a decade!'

## Audio 4.02

1 A: Where were you in twenty-ten?  
 2 B: I was at high school in Milan.  
 3 A: Was it a good school?  
 4 B: Yes, it was.  
 5 A: Were you a good student?  
 6 B: No, I wasn't!  
 7 A: Were the teachers good?  
 8 B: Yes, they were.

## Audio 4.03

A: How many people were at the party?  
 B: Almost fifty.  
 A: Sorry, how many?  
 B: Fifty. About fifty.

## Audio 4.04

**L = Louise SA1 = Shop assistant 1**  
**SA2 = Shop assistant 2**

Conversation 1

L: Excuse me. Could you help me?  
 SA1: Yes, of course.  
 L: Do you sell phone chargers for this phone?  
 SA1: Er, let me look ... Yes, we've got some different ones. This one is a single pack and this one is a three-pack.  
 L: It's OK. I only need one. I've got one at home in the UK. How much is it?  
 SA1: This one is twelve euros ninety.  
 L: Good, I'll take it.  
 SA1: Is there anything else?  
 L: No, thank you. Can I pay by phone?  
 SA1: Yes, that's fine.  
 L: I don't need a bag. Could I have a receipt? Thanks.  
 SA1: Have a good evening.  
 L: And you.

Conversation 2

SA2: Can I help you?  
 L: Yes. I need a dress. I'm here for a conference and my suitcase is lost.  
 SA2: Lost?  
 L: Well, I think it's in Paris. I need a smart dress for the conference, but I don't want to spend too much money.  
 SA2: There are some dresses in the sale over here.  
 L: Could you help me with sizes?  
 SA2: Yes. What size are you?  
 L: I'm a size twelve in the UK.  
 SA2: OK, that's a size forty here.  
 L: I like this one. Can I try it on?  
 SA2: Sure.  
 L: Where are the changing rooms?  
 SA2: Over there.  
 ...  
 SA2: How was it?  
 L: It's fine, but have you got it in a different colour? Maybe blue?  
 SA2: Let me check. I'm sorry. We don't have it in blue.  
 L: OK. I'll have this one. Black is fine.  
 SA2: Do you need anything else?

L: Do you have any shoes?  
 SA2: The shoe department is on the second floor.  
 L: Thanks. Where do I pay?  
 SA2: I can take the payment.  
 L: Ah, my phone's dead. Can I pay by card? Is contactless OK?  
 SA2: Yes. We take up to 100 euros. Here's your receipt.  
 L: Thanks for your help.  
 SA2: No problem. You're welcome. I hope the conference goes OK.  
 L: Thanks.

## Audio 4.05

1 L: Excuse me. Could you help me?  
 SA1: Yes, of course.  
 2 L: Do you sell phone chargers for this phone?  
 SA1: Er, let me look ...  
 3 L: It's OK. I only need one. I've got one at home in the UK. How much is it?  
 SA1: This one is twelve euros ninety.  
 4 L: Good, I'll take it.  
 SA1: Is there anything else?  
 5 L: No thank you. Can I pay by phone?  
 SA1: Yes, that's fine.  
 6 L: I don't need a bag. Could I have a receipt?  
 7 SA2: Yes. What size are you?  
 L: I'm a size twelve in the UK.  
 SA2: OK, that's a size forty here.  
 8 L: I like this one. Can I try it on?  
 SA2: Sure.  
 9 L: Where are the changing rooms?  
 SA2: Over there.  
 10 L: It's fine, but have you got it in a different colour? Maybe blue?  
 SA2: Let me check. I'm sorry. We don't have it in blue.  
 L: OK. I'll have this one. Black is fine.

## Audio 4.06

How much is it?

## Audio 4.07

1 Can\_I pay by phone?  
 2 Could\_I have\_a receipt?  
 3 What size\_are you?  
 4 Have you got\_it\_in\_a different colour?

## Audio 4.08

You should come in summer. It's beautiful at this time. The water's warm and you can swim in the lake. I usually swim for half an hour every day. Also I often ride my bike by the lake. There are a lot of good cafés and restaurants everywhere, but in the evening we often make a fire and cook outdoors. It's usually hot in the daytime. You should bring T-shirts and summer clothes and clothes for swimming. You should also bring some warm clothes because the evenings are sometimes cool. Come and stay with us next year. We usually go to the lake in June!

## UNIT 4 VOCABULARY BANK

### Audio VB4.01

1 January	7 July
2 February	8 August
3 March	9 September
4 April	10 October
5 May	11 November
6 June	12 December

## Audio VB4.02

1 the 4th of January  
 2 the 3rd of February  
 3 the 19th of March  
 4 the 17th of April  
 5 the 27th of May  
 6 the 9th of June  
 7 the 2nd of July  
 8 the 7th of August  
 9 the 1st of September  
 10 the 13th of October  
 11 the 22nd of November  
 12 the 18th of December

## Audio VB4.03

1 two hundred and seventy-two  
 2 four thousand four hundred and ninety  
 3 one point four  
 4 two point four six  
 5 a quarter  
 6 five hundred and fifty-five  
 7 three million  
 8 one billion

## Audio VB4.04

1 Mount Fuji is 3,776 metres high.  
 2 The Lotte World Tower is 555 metres tall.  
 3 The Greenland shark lives for 272 years or more.  
 4 It's 4,490 kilometres from New York to Los Angeles.  
 5 The average family in Poland has 1.4 children. In Honduras, the number is 2.46.  
 6 There are about 1 billion bicycles in the world.  
 7 Just over 3 million people live in Mongolia  
 8 The Sahara Desert covers over a quarter of Africa.

## Audio VB4.05

A shoe shop  
 B bookshop  
 C pharmacy/chemist's  
 D electronics shop  
 E greengrocer's  
 F café  
 G dry cleaner's  
 H clothes shop  
 I butcher's  
 J stationer's/newsagent's  
 K sports shop  
 L baker's  
 M supermarket  
 N department store  
 O hairdresser's

## Audio VB4.06

1 A: Where can I get some new shoes?  
 B: There's a good shoe shop near here.  
 2 A: Where can I get some cakes?  
 B: There's a good baker's near here.  
 3 A: Where can I get a new TV?  
 B: There's a good electronics shop near here.  
 4 A: My jacket needs cleaning. Where can I go?  
 B: There's a good dry cleaner's near here.  
 5 A: Where can I get some trainers?  
 B: There's a good sports shop near here.  
 6 A: Where can I get a haircut?  
 B: There's a good hairdresser's near here.



## Audio VB4.07

- A It's fine and sunny.
- B It's raining.
- C It's grey and cloudy.
- D It's snowing.
- E It's windy.
- F There's a storm.

## Audio VB4.08

In spring (March, April and May) the temperature isn't very high, so it isn't very hot, but there are some nice warm days, with temperatures of about fifteen to seventeen degrees Celsius. Sometimes it rains a lot. Summer (June, July and August) is usually dry with little rain and long sunny days, but there are sometimes bad storms and it can be cool in the evenings, with temperatures of about ten degrees. Autumn (September, October and November) is often wet and windy with a lot of rain and storms, but there are also many fine days. In winter (December, January and February) it often snows in Scotland and the north of England and it can feel very cold, with temperatures of about minus five degrees Celsius.

## UNIT 4 REVIEW

### Audio R4.01

You can live a healthy life without changing a lot of things. Your habits are important. How much water you drink, how much exercise you get, these things are important, and easy to do something about. Most adults should drink a litre and a half of water a day. One and a half litres – that's a good amount. Fruit is important, and you should try to have different types of fruit, three to five different types every day. And think about the colours. Have lots of different colours of fruit. Walking is excellent exercise; try to walk two or three kilometres a day. Some people count steps on their phone. Ten thousand steps is good. With sleep, everyone is different. Eight hours a night is a kind of normal or average, but some people are fine with six. And speaking of sleep, two hours before bedtime, stop using your phone – that can help you sleep. That's right, no phone for two hours before bedtime! And don't forget to brush your teeth! Three times a day!

### Audio R4.02

The Great Pyramid of Giza was originally 147 metres high; now it's only 138 metres. It has 2.3 million stone blocks in it. It's 4,580 years old. Every year, 14.7 million visitors go there.

### Audio R4.03

Should children memorise facts? Most people don't remember life before the internet. But I **do** remember, because I was at school in Scotland in the 70s and 80s, and there wasn't any Google to ask for information. When my friends and I were at school, it was important to memorise facts. There were quizzes every week, with questions like: 'How tall is the Eiffel Tower?' (I don't remember), 'How far is it from New York to Beijing?' I **do** remember – it's almost 11,000 kilometres (or exactly 10,982) and 'Can you name five Asian countries?' I think every child should learn the dates of important events. Facts shouldn't be the only thing that children learn, but they can exercise the brain.

## UNIT 4 MEDIATION BANK

### Audio MB4.01

**F = Friend A = Ash SA = Shop assistant**

- F: Hi, Ash, can you hear me?  
 A: Hi, are you in the shop?  
 F: Yes, I'm here with the shop assistant. One second, Ash.  
 A: OK.  
 F: Excuse me, have you got any black T-shirts? In a medium size?  
 SA: One second ... No, I'm sorry, we haven't at the moment. In a medium we have ... blue, white and green.  
 F: OK, thanks. Ash? They haven't got a black T-shirt in a medium, but they've got blue, white or green. Is blue OK?  
 A: Hmm, blue is OK, I guess. Yes, blue.  
 F: OK. Hi, sorry – my friend wants the blue one.  
 SA: Not a problem. Here you go.  
 F: And have you got any white jeans, size twenty-eight?  
 SA: Size twenty-eight. Yes, we have, here you are.  
 F: Um, Ash? They've got white jeans in a size twenty-eight, but they're £100 ... Do you want them?  
 A: Wow, no, that's too much. My old blue jeans are fine.  
 F: OK, talk to you later Ash, bye! Thanks for your help.  
 SA: You're welcome.

## UNIT 5

### Audio 5.01

- |            |           |
|------------|-----------|
| 1 worked   | 7 cooked  |
| 2 changed  | 8 decided |
| 3 posted   | 9 helped  |
| 4 finished | 10 opened |
| 5 started  | 11 played |
| 6 cleaned  | 12 wanted |

### Audio 5.02

- 1 Sandra  
 My nephew, my sister's son, had his wedding last summer. They invited forty people to the wedding party, and they asked a famous chef to cook lunch. Well, on the big day at nine o'clock in the morning, the phone rang. It was the chef with some bad news. He had a family emergency and couldn't come. Disaster! Forty people and no food! So my sister called a fish and chip restaurant and ordered fish and chips for everyone. Her husband went to the supermarket and got some desserts. In the end, everyone had a great time!
- 2 Olivia  
 One of my best friends from high school, his name's Jack, had his 21st birthday in October. He invited all his friends from high school and university, I think about thirty-five people. Jack lives about eight hours from me, so I drove all day and arrived early in the evening. I was very tired so I had a shower and decided to have a short rest. Well, it wasn't a short rest – I woke up the next morning. The party was over. I missed **all** the party! I felt terrible, so I went home.
- 3 Kingsley  
 I changed jobs last April. My manager organised a leaving party for me, but I didn't know about it. At about five in the afternoon, at the office, people said

goodbye to me and left. My manager said, 'Let me take you out for dinner.' We took a taxi to a small restaurant in the city centre. We went upstairs, my manager opened the door to a large room and called out, 'Surprise, surprise!' There was a big table for sixteen people. But the table was empty. No one was there! My poor manager! Everyone was at the wrong restaurant. They were at Gino's Restaurant. And we were at Green's Restaurant.

### Audio 5.03

- |         |       |
|---------|-------|
| went    | left  |
| drove   | said  |
| had     | wrote |
| woke up | rang  |
| drank   |       |

### Audio 5.04

- 1 What time did you wake up this morning?
- 2 What did you drink with breakfast?
- 3 When did you leave home this morning?
- 4 When did you last write a birthday card?
- 5 Who did you last call on your mobile?

### Audio 5.05

**N = Neil M = Manager P = Professor C = Claire**

Conversation 1

- N: Hello everyone. I'm sorry I'm late.  
 M: Hello Neil. We started without you.  
 N: I'm really sorry. My train was late.  
 M: No problem. Please sit down, Neil. OK everyone ...  
 N: Sorry, erm ... the meeting started at half past nine, right? I'm only ten minutes late.  
 M: The meeting started at nine o'clock, as planned.  
 N: Oh, no. I had the wrong time.  
 M: That's all right. Do you have your presentation ready, Neil?

Conversation 2

- P: Hello, Claire.  
 C: I'm so sorry I'm late. I ... I didn't hear my alarm. I left a message. Did you get it?  
 P: No, I didn't get your message. It's OK. Please sit down. OK everyone. I checked online yesterday afternoon and I have all your work, but er ... Claire, I don't have your work.  
 C: Erm, no. I erm ... my wifi was down.  
 P: Your wifi was down? For three days? I think you should get a new internet provider.  
 C: Yes, maybe I should.  
 P: Please send it tonight, before seven o'clock. Right everyone. Let's continue.

### Audio 5.06

- 1 A: I'm really sorry I'm late.  
 B: No problem.
- 2 A: I'm really sorry I'm late.  
 B: No problem.
- 3 A: I'm sorry I'm late.  
 B: That's all right.
- 4 A: I'm sorry I'm late.  
 B: That's all right.
- 5 A: I'm so sorry I'm late.  
 B: It's OK.
- 6 A: I'm so sorry I'm late.  
 B: It's OK.

## UNIT 5 VOCABULARY BANK

### Audio VB5.01

- A seven o'clock
- B three minutes past five
- C seven forty-five OR quarter to eight
- D three fifteen OR quarter past three
- E four thirty OR half past four
- F ten past eleven
- G twenty-five past seven
- H twenty-three minutes past five

### Audio VB5.02

- 1 half past twelve
- 2 quarter past four
- 3 twenty to seven
- 4 twenty-five to five

## UNIT 5 REVIEW

### Audio R5.01

Last summer, my mum organised a party for my dad's 70th birthday and she invited lots of people. Family members came from all over the country, and there were over sixty of us. We sat together in a restaurant, we had dinner and we chatted. Then my dad asked my mum, 'Isn't there a band?' and someone else said, 'Yeah, where's the music?' My mum said, 'The band – they're late!' So she called the band and spoke to their singer. My mum said, 'Where are you?' The guy said, 'Oh, no, we forgot! I'm really sorry.' Then my mum ended the phone call and looked at all the guests. My dad didn't know what to say. Then everyone looked at him and started laughing ... because suddenly, from the back room, the band started playing! The band was there before we were! It was our 'surprise' for Dad!

## UNIT 5 MEDIATION BANK

### Audio MB5.01

**R = Rex J = Janina**

- R: Hey, Janina!
- J: Hi Rex, how are things?
- R: I'm OK, but how about you? What happened yesterday?
- J: Oh, we went to see John's parents ...
- R: Right. Do they live near here?
- J: No, in Plymouth.
- R: Plymouth! Wow, that's really far ...
- J: **Really** far, and we had problems all day.
- R: Oh no ...
- J: I lost my phone in the morning, so we left the house late. Then we had problems with the car ... That car is so old now ...
- R: Oh, that's too bad. Did you arrive late at John's parents' house?
- J: Yes, we were two hours late, but John's parents are really kind, they made us a nice lunch, and then we went for a walk. We went to the beach near their house.
- R: The beach. Sounds nice.
- J: Yes, but it rained. It rained a lot. We went home early.
- R: Wow, that **was** a terrible day ...

## UNIT 6

### Audio 6.01

**T = Tom B = Becky**

Conversation 1

- T: Hi, Hi, Becky, it's me, Tom. Can you hear me?
- B: Just a minute. Yes, I can hear you.
- T: Where are you?
- B: In my car.
- T: Are you driving?
- B: Of course not. I'm in a car park.
- T: OK, good. Listen, can you help me?
- B: Er ... What is it?
- T: Are you near the station?
- B: Er ... yeah, not far. About five minutes' drive.
- T: Well, I've got a real problem. My sister Denise is in town. She's waiting for me at a bus stop in front of the train station. But I can't go, I'm in a meeting, and it isn't finished. I need to stay here. Could you ...
- B: ... meet her?
- T: Yes, and bring her to the office?
- B: Yes, that's not a problem. I'm very near. OK, which bus stop?
- T: The bus stop on the High Street side.
- B: OK, can you tell her I'm coming?
- T: No, that's the problem. Her phone isn't working. Her battery's dead, maybe.
- B: So what does she look like?
- T: Well she's young, twenty-one, and she's got brown hair, curly brown hair.
- B: And what's she wearing? Do you know?
- T: I have no idea. Sorry.
- B: What's her name again?
- T: Denise.
- B: OK. I can be there in five minutes.
- T: Thanks a million. It's really good of you.
- B: No problem.

### Audio 6.02

**T = Tom B = Becky D = Denise**

Conversation 1

- T: Hi, Hi, Becky, it's me, Tom. Can you hear me?
- B: Just a minute. Yes, I can hear you.
- T: Where are you?
- B: In my car.
- T: Are you driving?
- B: Of course not. I'm in a car park.
- T: OK, good. Listen, can you help me?
- B: Er ... What is it?
- T: Are you near the station?
- B: Er ... yeah, not far. About five minutes' drive.
- T: Well, I've got a real problem. My sister Denise is in town. She's waiting for me at a bus stop in front of the train station. But I can't go, I'm in a meeting, and it isn't finished. I need to stay here. Could you ...
- B: ... meet her?
- T: Yes, and bring her to the office?
- B: Yes, that's not a problem. I'm very near. OK, which bus stop?
- T: The bus stop on the High Street side.
- B: OK, can you tell her I'm coming?
- T: No, that's the problem. Her phone isn't working. Her battery's dead, maybe.

- B: So what does she look like?
- T: Well she's young, twenty-one, and she's got brown hair, curly brown hair.
- B: And what's she wearing? Do you know?
- T: I have no idea. Sorry.
- B: What's her name again?
- T: Denise.
- B: OK. I can be there in five minutes.
- T: Thanks a million. It's really good of you.
- B: No problem.

Conversation 2

- T: Hi Becky, did you find her?
- B: No. Well, I'm here. I'm near the bus stop, but I can't park. I think I can see her. She's got light brown hair?
- T: Yes, and it's curly, very curly.
- B: OK. Denise?
- D: That's me.
- B: OK, found her.
- T: Thanks. See you soon.
- B: Hi Denise, I'm Becky. I'm a friend of your brother's.

Conversation 3

- T: Hi Becky. The meeting's finished. Is everything OK?
- D: It's me, Denise. I'm using Becky's phone. She's driving now so she can't talk.
- T: Great. Sorry about that. It was an important meeting.
- D: No problem. We're nearly there.
- T: Yeah ... Anyway, see you in a few minutes.
- D: Yes, see you.

### Audio 6.03

- 1 What are you doing?
- 2 How are you feeling today?
- 3 Who are you looking at?
- 4 Why are you smiling?
- 5 What are you thinking about?

### Audio 6.04

dangerous	quiet
expensive	boring
difficult	interesting
easy	uncomfortable
noisy	comfortable

### Audio 6.05

- 1 It's cheaper than a taxi.
- 2 They're bigger than cars.
- 3 It's more comfortable than a bike.
- 4 They're noisier than trains.
- 5 It's more expensive than walking.

### Audio 6.06

- A: Excuse me. Can you help me? How do you get to Ha'penny Bridge from here? My phone map isn't clear.
- B: Erm ... OK. We're here. This is the Cork Hill Gate of Dublin Castle.
- A: Yes, I see.
- B: OK, walk down Cork Hill ... City Hall is on your right, this is it, here ...
- A: OK ...
- B: So turn right at the corner and then turn left onto Parliament Street.
- A: Hold on, so at Parliament Street ...
- B: You turn **left**.
- A: And after that?



- B: Continue straight on. Then at the end of the road, at the river, there's a bridge. That's Grattan Bridge.
- A: OK, so straight on down Parliament Street to Grafton Bridge.
- B: Actually no, it's **Grattan** Bridge.
- A: Oh, sorry. Yes, OK. And do I cross over the bridge?
- B: No, **don't** cross over the bridge. There's a café at the corner, on the right. Turn right at the café.
- A: Right at the café.
- B: Then walk along the river for about five minutes.
- A: Mmm-hmm ...
- B: You go straight on past the next bridge, that's Millennium Bridge ...
- A: Sorry, could you say that again. What's the name of the bridge?
- B: Millennium Bridge.
- A: Millennium Bridge. OK.
- B: Go past Millennium Bridge, and then you can see Ha'penny Bridge in front of you.
- A: How far is it?
- B: About fifteen minutes.
- A: Sorry, how far?
- B: Fifteen minutes. One five.
- A: Thank you so much.
- B: No problem. Enjoy your walk.
- A: Thanks.

## Audio 6.07

- How do you get to Ha'penny Bridge from here?
- Walk down Cork Hill.
- Then turn left onto Parliament Street.
- Continue straight on.
- No, don't cross over the bridge.
- Then walk along the river for about five minutes.
- You go straight on past the next bridge.
- And then you can see Ha'penny Bridge in front of you.

## Audio 6.08

- A: OK, so straight on down Parliament Street to Grafton Bridge.  
B: Actually no, it's **Grattan** Bridge.
- A: And do I cross over the bridge?  
B: No, **don't** cross over the bridge.

## Audio 6.09

### A City Story

This happened last year, in my hometown. It was in the middle of the afternoon. I walked out of my building and got into my car. My car was in front of my building, so I didn't need to walk far. Suddenly I saw a big dog at the end of the road. It walked towards me, and when it was very close, I saw that it wasn't a dog – it was a wolf! A wolf in the city centre! I was safe inside my car, so I didn't feel scared. I took out my phone and tried to video the wolf as it walked past my car. Usually there were people on the street, but at that moment there wasn't anybody. I watched the wolf for a minute. Then it turned the corner and was gone. It was just like in a dream. I was surprised, but I wasn't scared at all, and I had a great story to tell my friends. After that I always looked along the road before I left my apartment.

## UNIT 6 VOCABULARY BANK

### Audio VB6.01

- short, blonde hair, long hair
- bald
- dark hair, short hair, a moustache
- tall, dark hair, short hair
- short, curly hair, short hair, dark hair
- curly hair, long hair, red hair
- straight hair, long hair, red hair
- short, dark hair, short hair, a beard, a moustache

### Audio VB6.02

- |            |          |
|------------|----------|
| A dress    | H socks  |
| B tie      | I top    |
| C suit     | J skirt  |
| D shirt    | K jumper |
| E trousers | L jeans  |
| F T-shirt  | M coat   |
| G shorts   | N jacket |

### Audio VB6.03

- She's short. She's got dark curly hair. She's wearing a jacket and a skirt.
- He's tall and he's got short, dark hair. He's wearing shorts and a T-shirt.
- He's short and he's got a beard. He's wearing jeans and a shirt.
- She's short and she's got long, blonde hair. She's wearing a dress.

### Audio VB6.04

- |                                |               |
|--------------------------------|---------------|
| A boat                         | G motorbike   |
| B underground/<br>subway train | H ship        |
| C plane                        | I tram        |
| D van                          | J scooter     |
| E lorry/truck                  | K rowing boat |
| F ferry                        | L hovercraft  |

## UNIT 6 REVIEW

### Audio R6.01

- I'm sitting next to the window.
- I'm wearing a T-shirt.
- We're studying grammar today.
- Other students are waiting outside the classroom.

### Audio R6.02

When Cha Huilan from Lazimi village in China needs to buy medicine for her mother, she doesn't take a bus or ride a bike. She goes by zip line across the River Nu. The River Nu ('nu' means angry) is very strong, and boats can't cross it safely. There is a bridge, but it's almost 20 kilometres away. That is too far to walk. A boat is more dangerous than the zip line, and walking is much slower. Cha Huilan doesn't have a choice.

There are about twenty villages in the area with zip lines for crossing the river. Children get to school by zip line, villagers go to market and come back by zip line. There aren't very many visitors to the villages, because it's difficult to use the zip line. But the towns are building more bridges now. Local people hope for simple pedestrian bridges so they can go safely on foot. But it takes time to build across the Angry River.

## UNIT 7

### Audio 7.01

- It's better to be a student than a teacher.
- I live in the north of England.
- I like having photos on the wall.
- This is an easy exercise.

### Audio 7.02

- It's good to be relaxed in front of people because sometimes a lot of people watch me when I'm working. People watch me because my eyes are always closed, and that is part of my job.
- Sometimes there are forty or fifty people, so it's important that I can work well with people, and I need to remember people's names. Also, I often start work early in the morning and finish late at night. We all work long hours. But I'm often the last one to leave the studio.
- In this job you work with your hands. You work with objects, not people. In fact most of the day you don't see **any** other people, so it's important that you can work alone.
- Of course you need to be good with animals, that's a big part of it. And you work outside a lot, in the city streets, so the animal can learn about traffic lights and crossroads, and noise of course.

### Audio 7.03

**A = Anton N = Nia J = Jack B = Bella**

A: Hello. I'm Anton Cooke and in this podcast we're talking about work. Most people work five days a week or more, but today we're meeting people with a different working week. They work four days and then, on the fifth day, the extra day, they do something completely different. First of all, last month I met some people in the UK.

Today, I'm here in some woods in the south of England and I'm speaking to Nia. Hello Nia.

N: Hi Anton.

A: I can see about ... eleven people here. What are you doing?

N: Well, today most of us are cleaning up the woods and cutting the grass. And can you see Pete over there?

A: Yes. What's he doing?

N: He's picking up rubbish. You know, plastic bottles and drink cans.

A: Oh yes. Do you come here every week?

N: No, we go to different places. For example, last week we were on a beach. We meet every Monday.

A: And what's your normal job?

N: I work for a bank. It's a good job, but I spend all day in the office, looking at a computer screen. About two years ago I wanted to give up my job. I wanted to do something different.

A: But you didn't give up your job?

N: No, I stayed at the bank. They were very good. They give me one day off every week. It's great! I'm working outside in this beautiful place, with friends, **and** I'm doing something useful.

A: Yes, you are! Thanks for talking to us.

...



A: And from the other side of the world ...  
I'm here in Thailand, where I'm meeting Jack.  
Hello, Jack. What do you do?

J: Hi, Anton. Well, I teach at an international business school here. I teach English and Business.

A: But not today?

J: That's right. Every Friday I come here and work at this elephant home.

A: Home?

J: Yes, it's a place for old elephants. They're all old or not well. The elephants come here and we look after them.

A: What do they eat?

J: Well, they love fruit. Come with me and let me show you. Here we're preparing some fruit for the elephants.

A: It looks good.

J: And over there, that's my favourite elephant, Mali. She's coming back from her shower. She has a shower every day and she loves it.

A: So, this is very different from your day job.

J: Yes! For me it's not work, it's like a holiday.

A: Thanks so much for talking to us and for showing me this amazing place!

...

A: And I'm back in the UK, with Bella. Bella, you work for an IT company, don't you?

B: That's right. I fix computers and help with IT problems.

A: But not on Wednesdays?

B: No, my company thinks we should give something back to the city. So I have a day off once a week, usually on Wednesday. And I work here in the library. I help people with a lot of different things.

A: So what kind of things do you do?

B: Well sometimes I help children with their reading and sometimes I help older people. Every time I come here it's different. Some people want my help to find a new job or a place to live or they want to know how to use the internet better. Last week someone wanted to know how to turn off their new phone!

A: And what are you doing today?

B: Well, today I'm helping Jim. He wants to look up information about housing on the internet. He's looking for an apartment.

A: Does your company pay you for today?

B: No they don't, but that's OK. I really enjoy working here. Sometimes I come here and help at the weekend.

A: Thanks Bella.

## Audio 7.04

1 A: What are you doing?  
N: Well, today most of us are cleaning up the woods and cutting the grass.

2 A: What's he doing?  
N: He's picking up rubbish.

3 A: But you didn't give up your job?  
N: No, I stayed at the bank.

4 J: Yes, it's a place for old elephants. They're all old or not well. The elephants come here and we look after them.

5 B: Last week someone wanted to know how to turn off their new phone!

6 A: And what are you doing today?  
B: Well, today I'm helping Jim. He wants to look up information about housing on the internet.

## Audio 7.05

1 She doesn't work here.  
2 He doesn't live near here.  
3 It doesn't cost a lot.  
4 She isn't listening.  
5 He isn't looking.

## Audio 7.06

Thank you for calling Mills Leisure Centre. No one is available to answer your call right now. Our business hours are Monday to Sunday, 7 a.m. to 10 p.m. For more information, please visit our website at [millsleisurecentre.co.uk](http://millsleisurecentre.co.uk).

To speak to a member of the gym team, press one. For swimming pool opening times, press two. To book an exercise class, press three. To speak to a member of the spa team, press four. For all other enquiries, or to return to general reception, press five.

Thank you for calling the spa at Mills Leisure Centre. We are very busy at the moment and your call is in a queue. You are number five in the queue. To book a spa time, please hold, then speak to a member of the spa team or leave your name and phone number and a short message so we can call you back as soon as possible. Alternatively, please check our website at [millsleisurecentre.co.uk](http://millsleisurecentre.co.uk). Please book a spa time before you come.

Thank you for calling the spa at Mills Leisure Centre. We are very busy ...

## Audio 7.07

RM = Recorded message H = Helen  
S = Simon

RM: Thank you for calling the spa at Mills Leisure Centre. We are very busy at the moment and your call is in a queue.

H: Oh come on!

RM: You are number one in the queue.

S: Hello, this is the spa. You're speaking to Simon. Thank you for waiting. How can I help you?

H: Oh hello. I'm phoning to ask about times and booking. Your website is down at the moment.

S: Yes, we're having problems with it. I'm sorry about that. How can I help?

H: Could you tell me the opening and closing times ...

S: Sorry, could you hold on a minute? ... Sorry about that. So, erm, what was your question?

H: What time does the spa open and close?

S: We open at ten and close at eight.

H: Thanks. And I need to book a time in the spa, I can't just come?

S: Yes, you need to book.

H: OK, so could I book for tomorrow afternoon, please?

S: Tomorrow. What time would you like? We have spaces at three o'clock and six o'clock.

H: Three and six. Let me check. OK, can I book for three o'clock?

S: Yes, of course. Just a moment. Problems with the computer. Right. Could I have your name, please?

H: It's Helen Madeira.

S: How do you spell that?

H: M-A-D-E-I-R-A.

S: M-A-D-I-E-R-A.

H: No, it's E-I. M-A-D-E-I-R-A.

S: E-I. Thanks. And your phone number?

H: It's 8445502.

S: 8445502. OK, Helen. We'll see you tomorrow at three. Can I help you with anything else?

H: Oh yes, I have another question. How long is the session?

S: Oh sorry, the sessions are forty-five minutes.

H: Sorry, did you say **forty**-five minutes?

S: Yes, that's right. Is there anything else?

H: No, that's all. Thank you for your help.

S: Thank you for calling. Goodbye.

H: Goodbye.

## Audio 7.08

1 S: How can I help you?  
H: I'm phoning to ask about times and bookings.

2 H: Could you tell me the opening and closing times?  
S: We open at ten and close at eight.

3 S: We have spaces at three o'clock and six o'clock.  
H: Three and six. Let me check. OK, can I book for three o'clock?

4 S: Is there anything else?  
H: No, that's all. Thank you for your help.

5 S: Can I help you with anything else?  
H: Oh yes, I have another question.

## Audio 7.09

1A A: I'm phoning to ask about the gym.  
1B B: I'm phoning to ask about the gym.

2A A: Could you tell me the cost?  
2B B: Could you tell me the cost?

3A A: Thank you for your help.  
3B B: Thank you for your help.

4A A: Can I help you with anything else?  
4B B: Can I help you with anything else?

## Audio 7.10

1 I'm phoning to ask about the gym.  
2 Could you tell me the cost?  
3 Thank you for your help.  
4 Can I help you with anything else?

## UNIT 7 VOCABULARY BANK

### Audio VB7.01

A She can type.  
B He can sell things.  
C It can translate.  
D He can make clothes.  
E She can write a report.  
F He can read music.  
G She can play a musical instrument.  
H She can drive a lorry.  
I He can draw a plan.  
J She can design furniture.  
K She can fix a computer.  
L He can teach children to read.

### Audio VB7.02

A She can type.  
B He can sell things.  
C It can translate.  
D He can make clothes.



## UNIT 7 REVIEW

### Audio R7.01

From computers to pizzas

János was a twenty-four-year-old student when he decided to get a new job. He was a shop assistant in an electronics shop. He had quite good computer skills and he could fix some customers' problems. But he didn't like his manager so he started looking for a new job, and found one as a pizza delivery man for a pizzeria in town. The interview was simple: 'Can you drive a van? Can you work long hours? Are you good with money and people?' He answered yes to everything, and he started that day.

The work was easy. He picked up pizzas from the pizzeria, delivered them and collected the money. Customers were usually friendly, and he always remembered their names. People liked that.

János is now the manager of the pizzeria, but he says it was very difficult to give up his pizza delivery job. 'I liked meeting the customers and driving around the city,' he says.

## UNIT 7 MEDIATION BANK

### Audio MB7.01

Hi, this is a message for Lily Aldora from Cuts Hairdressers. I'm sorry to say that Rose, your usual hairdresser, is not well today. The problem is all the other hairdressers are busy, so we need to change your appointment time. Can you call us on 077075? Thank you very much, and sorry again.

### Audio MB7.02

- 1 Hello, this is a message for Lily Aldora, from Cross Country Trains. We found your wallet on the 7.27 train from Manchester to Oxford this morning. Can you come to Oxford Station, or call us? Our phone number is on our website. Thank you very much.
- 2 Hello, this is the university office with a message for Lily Aldora. I'm calling to tell you that there is a change to the class times next week. From next week, all English classes start at ten o'clock, not nine o'clock. So yes, that's a 10 a.m. start not 9 a.m. I hope that's going to be OK for you. Thank you. Bye.

## UNIT 8

### Audio 8.01

- 1 It's the busiest road in the area.
- 2 It's the best example of local food.
- 3 It's the most important building in the city.
- 4 It's the cheapest place to eat near here.

### Audio 8.02

**P = Presenter B = Brody L = Lexie**

P: Hello, this is Anna Stevens. Today's programme is about surprise holidays. Everybody's talking about them. Everybody's going on them. So what is a surprise holiday? Why do people choose them? We're starting with brother and sister, Brody and Lexie, from Miami, Florida. Brody and Lexie, you have two big birthdays this year, is that right?

B: Yes, I was twenty-five a week ago and Lexie is twenty-one in June.

P: So time for a big celebration.

L: Yes. We decided to take a vacation together.

P: A holiday?

L: Yes.

P: But you had a problem?

B: Yes, we didn't know where to go. We usually only travel in the US.

L: Actually, we didn't have passports. But we do now.

P: So how did you decide where to go?

L: Well, we went to this surprise travel company.

P: And they decided for you?

B: That's right.

P: Isn't it expensive?

B: No, not at all. It's the same price as our usual vacations.

P: So where are you going?

L: To Cartagena, in Colombia. It's perfect for us.

P: Oh? Really? Why's that?

B: Well, we both want to go somewhere warm, with interesting local food. We don't like big cities, and we love the ocean.

L: And it's a special vacation, so we want to go to another country. But not too far away from home.

P: So you're happy to go to Cartagena.

L: Totally.

B: Yeah, I think so.

P: And what are you going to do there?

L: Well, the first day we're just going to look around the town. Take photos, have a coffee, you know.

B: Yeah, and the second day we're going to take a boat trip to one of the islands.

L: No, that's the third day. On the second day we're going on an organised tour, with a guide. We're going sightseeing. We're going to visit some museums.

B: Are we?

L: Yes. The Gold Museum, the Chocolate Museum. And visit the castle.

B: So the third day we're going to one of the islands?

L: That's right. There's a day trip by boat, from ten to four.

P: And in the evenings?

B: We're going to try the local food. Is that right, Lexie?

L: Yes.

B: We have the names of some local restaurants.

L: And on the third day, in the evening, we're going to do a dance class. Probably salsa.

B: Well, Lexie is going to do a dance class. I don't really like dancing, so I'm going to relax, maybe walk around some more. I'm going to use this new app. It's got maps and information, like information about street food. I want to try some street food. They have something called *fritanga*. It's fried meat and cheese and bread.

P: So the travel company doesn't do everything.

L: No, they book the travel and the hotel and then we decide what to do each day.

B: They send ideas by text for each day.

L: But we're not going to change our plans. Not for the first three days. After that, maybe.

P: It sounds really interesting. Have a great time, and happy birthday to both of you. You're listening to me, Anna Stevens and today we're talking about surprise holidays.

### Audio 8.03

- 1 What are you going to do there?
- 2 We're going to visit some museums.
- 3 We're not going to change our plans.

### Audio 8.04

- 1 When are you going to have dinner?
- 2 How are you going to get home?
- 3 Are you going to study English tonight?
- 4 Are you going to meet friends this weekend?

### Audio 8.05

**R = Receptionist G = Guest**

Conversation 1

R: Hello. Can I help you?

G: Er, yes ... I can't get into my room. The key card doesn't work.

R: What's your room number?

G: Er, 207.

R: Oh, you're ... Mr Cooper?

G: That's right. Justin Cooper.

R: Just a minute. Let me give you another key card.

G: That's great, thank you.

R: No problem. Come back if it doesn't work. Can I help you with anything else?

G: Yes, is there a safe in the room? I'd like to keep my passport in a safe.

R: There's no safe in the room, but I can put your passport in the safe here, if you like.

G: Thanks, that's kind of you.

Conversation 2

R: Hello, Reception. You're speaking to Alex.

G: Oh yes, this is Justin Cooper from room 207.

R: Yes Mr Cooper. How can I help you?

G: I can't open the windows.

R: I'm afraid the windows don't open. Your room is on the fourth floor and we keep all the windows locked ... to keep our guests safe.

G: But I need some fresh air. The room is too hot.

R: You can turn on the air conditioning.

G: There's air conditioning? Great. How do I turn it on?

R: I'll send someone up. Which room is it again?

G: 207. Thank you.

R: Can I help you with anything else?

G: Yes, I'd like to order room service. How do I do that?

R: Just call 152.

G: Thank you.

Conversation 3

R: Hello, Reception. You're speaking to ...

G: Hi Alex, it's me again. Justin Cooper from room 207.

R: How can I help you?

G: It's my shower.

R: It isn't working?

G: Er, that's right. Well, the water is cold ... and then it's too hot.

R: I'm sorry about that, Mr Cooper.

G: That's OK, but could someone help?  
R: Of course, I'll send someone right now.  
G: Thank you.

## Conversation 4

R: Hello, Reception. You're speaking to Alex. How can I help you?  
G: Hello, it's room 207 again. I've got another problem. I need to check out late tomorrow. At about three.  
R: Just a moment, I'll check. I'm afraid that's not possible. All the rooms are booked tomorrow. I do apologise.  
G: That's all right. No problem. Can I check out early then, or at the normal time, and leave my luggage somewhere?  
R: Of course. Bring your luggage to reception when you pay your bill and check out. We have a room here for luggage. You can leave it there.  
G: Thank you.

## Audio 8.06

1 R: Let me give you another key card.  
G: That's great, thank you.  
2 R: I can put your passport in the safe here, if you like.  
G: Thanks, that's kind of you.  
3 G: There's air conditioning? Great. How do I turn it on?  
R: I'll send someone up.  
4 R: I'm sorry about that, Mr Cooper.  
G: That's OK, but could someone help?  
R: Of course, I'll send someone right now.  
5 R: Just a moment, I'll check. I'm afraid that's not possible. All the rooms are booked tomorrow. I do apologise.  
G: That's all right. No problem.

## Audio 8.07

1 a I send someone up.  
1 b I'll send someone up.  
2 a I'll connect you with room service.  
2 b I connect you with room service.  
3 a I check.  
3 b I'll check.

## Audio 8.08

A few years ago I went on a group holiday to New Zealand. It was a walking holiday on the Milford Track, one of the most beautiful walks in the world. It's over 50 kilometres and goes through old forests and over a high mountain. In **good** weather, it's not a very difficult walk.

First, the good things: I was with a small group of very friendly people from all over the world. Sometimes we walked and talked together and sometimes I walked alone. The walk really is beautiful and it's quite easy. We were lucky and had good weather for the first two days. The best thing was the scenery – the views were amazing.

I had some problems, though. My walking shoes were new – big mistake. After the first day my feet really hurt. Then on the third day it rained, and my rain jacket wasn't good. It was cheap and I got very wet. And the tent wasn't very comfortable. I never sleep well in tents, so I always felt tired the next day.

In the end, I enjoyed the experience. I have amazing memories of the beautiful scenery and the people. I'd love to do it again.

## UNIT 8 VOCABULARY BANK

### Audio VB8.01

A swimming pool  
B air conditioning  
C twin room  
D car park  
E hairdresser's  
F restaurant  
G double room  
H single room  
I gym  
J room with a balcony  
K wifi  
L room with a view of the sea  
M gift shop  
N bath  
O shower  
P spa

## UNIT 8 REVIEW

### Audio R8.01

Ben  
I'm planning a trip for me and my wife. We love the ocean, we love sitting and looking at the water. We hate being too hot, and it's often very hot in summer in some hotels.

Sally

My sister Denise and I are going to take a trip together. We love being in nature, with trees all around us, and we enjoy doing all types of exercise. Also, we need to buy presents for our families.

### Audio R8.02

Home away from home  
Let's go back in time. It's 1960, there is no internet. You're on holiday from university, and you're going to take a trip. You'd like to go to another country and visit some famous places, meet people and take a lot of photos. For students like you, the cheapest place to stay is a youth hostel, with lots of other young people, but you're a member of 'Servas International'. Servas members stay in other members' homes, usually for two nights, and spend a lot of time together. You aren't going to have room service or a gym, but would you like a room with a view of the sea? Why not, if that's where your host lives? And your Servas host can be your local guide. They

know the area well, so you don't need to go on an organised tour. Don't hurry, just do your sightseeing slowly. You and your Servas host cook and eat together, so you can try the local food. Servas started in the 1940s, and millions of people now use it.

## UNIT 8 MEDIATION BANK

### Audio MB8.01

**N = Narrator H = Mr Hooper**  
**R = Receptionist T = Tobias**

N: *Check Out* by Peter Strand  
11.02 p.m.

H: Hello?

R: Mr Hooper?

H: Yes.

R: This is reception.

H: OK.

R: Is everything OK? The guests in room 202 called me. They heard a loud noise from your room.

H: It was nothing. I had a problem with the shower. The water was very cold and ... It's OK now.

R: I'm sorry about that, Mr Hooper. I'll send someone right away to look at your shower.

H: No! No, it's OK. Don't come to the room. It's fine.

R: OK, sir, but ...

H: Bye.

...

N: 2.03 a.m.

R: Hello sir, how can I help?

H: I want to check out. The name's Hooper. Room 203.

R: I see. Is everything OK, Mr Hooper?

H: Yes, why?

R: Well, it's 2 **a.m.** ... Is everything OK with ... ?

H: I can't sleep here. The water is cold, and the air conditioning is broken, and ...

R: Oh, I do apologise, let me send someone ...

H: No, don't go to the room. Here's my key. Here's the money.

R: OK, sir, one moment ... OK, here's your bill, sir. Let me help you with your luggage ...

H: No thanks, I'm OK. Goodbye.

...

N: 2.05 a.m.

T: Hello?

R: Hi Tobias, it's Jan on reception. Can you look in room 203 please, and check everything's OK?

T: OK. One moment.

...

N: 2.06 a.m.

T: Hello, Jan?

R: Yes?

T: There's something strange in the room ... I ...

R: Tobias? Tobias?